



**ZAMBIA
REVENUE
AUTHORITY**

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ZRA/DDA/SIP/101/2024

30th September, 2024

The Director
Chesco Tech
7 Mulongoli Street
Chilenje South
LUSAKA

Attention: Mr. Choolwe Ng'andu

Dear Sir,

**RE: AUTHORIZATION TO GO LIVE WITH SMART INVOICE INTEGRATION
BY CHESCO TECH LIMITED TPIN 1007504387**

We are pleased to inform you that Chesco Tech Limited has successfully passed the User Acceptance Test (UAT) for the integration of your **Chesco POS version 4** solution with the Zambia Revenue Authority's (ZRA) Smart Invoice system. This milestone demonstrates your commitment to quality and compliance with our technical and operational requirements.

As a result, ZRA hereby authorizes **Chesco Tech Limited** to proceed with the go-live phase of your software integration with the Smart Invoice system, effective from 30th September 2024.

Please be advised of the following conditions related to this authorization:

- 1. Compliance and Accuracy:** Chesco Tech Limited shall ensure ongoing compliance with all relevant regulatory requirements and standards set forth by ZRA. The accuracy and integrity of the electronic invoicing data processed by your software must be maintained at all times.
- 2. Support and Maintenance:** It is the responsibility of Chesco Tech Limited to provide continuous support and maintenance for the software to ensure its proper functioning. Any issues or discrepancies identified must be addressed promptly to avoid disruption in the invoicing process.
- 3. Liability:** This authorization does not transfer any liability or accountability to ZRA for any system errors, failures, or inaccuracies in invoicing that may arise from the use of your software. Chesco Tech Limited assumes full responsibility for the performance and reliability of its software.
- 4. Data Protection and Security:** Chesco Tech Limited must adhere to stringent data protection and security protocols to safeguard all sensitive financial information processed through the Smart Invoice system.

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5. Audit and Monitoring: ZRA reserves the right to audit and monitor the performance of your software to ensure ongoing compliance and reliability. Cooperation with any audit or review process is mandatory.

6. Service Level Agreement: Prior to proceeding with the go-live phase Chesco Tech Limited is required to enter into a Service Level Agreement (SLA) with ZRA. This SLA will outline the expectations, responsibilities, performance metrics, and support protocols necessary to ensure a successful and smooth integration.

We look forward to a successful and productive collaboration with Chesco Tech Limited. Should you have any questions or require further clarification, please do not hesitate to contact us by email at smartinvoice@zra.org.zm

Thank you for your cooperation and dedication to enhancing our electronic invoicing system.

Yours faithfully,



Bbelemu Sibajene
For/DIRECTOR DATA ANALYTICS

Cc: Commissioner – Domestic Taxes